

Amy Ow

From: Camille Leung
Sent: Monday, December 09, 2019 10:19 AM
To: Amy Ow
Cc: Nathan Grover
Subject: FW: Highland Estates = For Review

Hi Amy,

We are having issues with the web upload for Highlands. Nate will create a new webpage for us as the other webpage is "full". He will let us know when the new page is ready to upload more PDFs.

As the Highlands public will be looking for our uploads which are delayed due to technical issues, please include this email chain in the next upload.

From: Camille Leung
Sent: Thursday, December 05, 2019 5:38 PM
To: Nathan Grover <ngrover@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>; Amy Ow <aow@smcgov.org>
Cc: Ruemel Panglao <rpanglao@smcgov.org>; Deb Robinson <d Robinson@smcgov.org>
Subject: RE: Highland Estates = For Review

Thank you....Very helpful...Putting all new Highlands Docs on a new but linked page sounds like a good way to proceed.

Thanks!!!

From: Nathan Grover
Sent: Thursday, December 05, 2019 5:24 PM
To: Camille Leung <cleung@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>; Amy Ow <aow@smcgov.org>
Cc: Ruemel Panglao <rpanglao@smcgov.org>; Deb Robinson <d Robinson@smcgov.org>
Subject: Re: Highland Estates = For Review

Hi, Camille.

For the CDRC meeting, file names shouldn't have punctuation or special characters in them. Letters, numbers, dashes and underscores only. The # symbol in the file name is most likely what's screwing up the link. The files will have to be renamed and reuploaded and the others removed. (Sorry, I'd do it but I'm busy this evening and leaving town early tomorrow for a funeral service.)

For the Highland Estates, yes and no. Breaking up the files themselves won't help, since the problem is that there are already too many files on that page. (I spoke to ISD and they agreed that the size of the file list has broken the page.) The break up I'm recommending would require creating new document content items with a portion of the files attached to each one. Then you list all those document items on a single page. Perhaps we break them up by date? Up to you.

That's probably going to be a big job, downloading and reuploading 250 files, some of which are nearly 250 MB. I can set up the list and show you guys how to add to it—and I can help move files around if you need that—but, again, not before next week. (Sorry.) A stop-gap which we could try on Monday would be to create

a document item for the new records and have the project page link to both the new records and the existing list.

Nate

From: Camille Leung <cleung@smcgov.org>
Sent: Thursday, December 5, 2019 3:55 PM
To: Nathan Grover <ngrover@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>; Amy Ow <aow@smcgov.org>
Cc: Ruemel Panglao <rpanglao@smcgov.org>; Deb Robinson <drobenson@smcgov.org>
Subject: RE: Highland Estates = For Review

Hi Nate,

Anyway to break it up and still post? Let me know if I can help.

Also, Ruemel and Deb just uploaded pdf files onto the 12/12/19 CDRC event page. The PDFs name show up, but once you click on one of them, it says "sorry this page does not exist"Also, I got a 403 access denied error message earlier today (I was just on the public website).

From: Nathan Grover
Sent: Thursday, December 05, 2019 11:47 AM
To: Camille Leung <cleung@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>; Amy Ow <aow@smcgov.org>
Subject: Re: Highland Estates = For Review

I'm looking at the backend. There's no way for me to increase the number of attachments allowed. i.e. 250 attachments isn't an arbitrary limit set by the system. More likely it's an actual capacity limit for that page.

I'd suggest aggregating files or, even better, creating a "document of documents" where people can follow links to out smaller batches (by date probably?).

From: Nathan Grover <ngrover@smcgov.org>
Sent: Thursday, December 5, 2019 11:41 AM
To: Camille Leung <cleung@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>; Amy Ow <aow@smcgov.org>
Subject: Re: Highland Estates = For Review

It looks like she got partway through the list on Tuesday. What I think happened is she hit some kind of limit with this page. It's behaving very badly and won't let me upload the remaining files. I'm betting no one ever planned to have 250 document attachments to a single page.

From: Camille Leung <cleung@smcgov.org>
Sent: Thursday, December 5, 2019 11:40 AM
To: Nathan Grover <ngrover@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>; Amy Ow <aow@smcgov.org>
Subject: RE: Highland Estates = For Review

Has she made a post since early last week? She was on vacation the rest of last week and is now sickOnly post was hasn't yet been posted...I didn't think she posted what Tim just reviewed as she did not send confirmation

From: Nathan Grover
Sent: Thursday, December 05, 2019 11:32 AM
To: Camille Leung <cleung@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>; Amy Ow <aow@smcgov.org>
Subject: Re: Highland Estates = For Review

Oh, actually it looks like most of them have already been added. Did Amy do that? Hasn't she taken over adding files to this project page?

From: Nathan Grover <ngrover@smcgov.org>
Sent: Thursday, December 5, 2019 11:26 AM
To: Camille Leung <cleung@smcgov.org>; Janneth Lujan <JLujan@smcgov.org>
Subject: Re: Highland Estates = For Review

Can we join them all into one document? That document list is already so long. (What should we call the aggregated document?)

From: Camille Leung <cleung@smcgov.org>
Sent: Thursday, December 5, 2019 10:06 AM
To: Janneth Lujan <JLujan@smcgov.org>; Nathan Grover <ngrover@smcgov.org>
Subject: FW: Highland Estates = For Review

Hi Janneth or Nate,

Can you upload this to:

<https://planning.smcgov.org/highlands-estates-subdivision-records>

Thank you!!

From: Amy Ow
Sent: Tuesday, December 03, 2019 3:15 PM
To: Timothy Fox <tfox@smcgov.org>
Cc: Camille Leung <cleung@smcgov.org>; Steve Monowitz <smonowitz@smcgov.org>; Victoria Mejia <vmejia@smcgov.org>
Subject: [REDACTED]

Hi Tim,

[REDACTED]

Thank you,
Amy

Amy Ow
Administrative Secretary I
aow@smcgov.org



COUNTY OF SAN MATEO PLANNING AND BUILDING

Planning and Building Department
455 County Center, 2nd Floor
Redwood City, CA 94063
(650) 363-1836 T
(650) 363-4849 F

www.planning.smcgov.org

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